CROWN OAKS PROPERTY OWNERS ASSOCIATION, INC. MEETING OF THE BOARD OF DIRECTORS MAY 21, 2020 – 6:30 PM VIA TELECONFERENCE

DIAL IN: 888.331.6331 / ACCESS CODE: 8927305

AGENDA

Owners are welcome to attend the meeting (except for the Executive Session), but not to participate in the Board's discussion.

- 1) Call to Order
- 2) Owners' Forum Please note that the Owner forum is provided at the beginning of every Board of Directors meeting. Any owner who wishes to do so may speak briefly on matters of concern that need to be brought to the Board's attention.
- 3) Approval of (any Board Members can ask any item to be pulled for discussion)
 - a) Consideration of Minutes March 26, 2020
 - b) Ratification of Action(s) Taken Between Meetings
 - i) Majestic Lake Dam Revised Emergency Spillway Repairs Quote
 - ii) Nabr Network One Year Contract Renewal
 - iii) Extend Special Assessment Due Date to October 1, 2020
 - iv) Molina Landscaping Quote to Mulch and Replace Seasonal Flowers
 - v) Removal of Declining Large Oak at Main Entrance
- 4) Committee Reports and Action Items
 - a) ACC Kelly
 - b) Access Control Sam
 - i) Front Gate Damage Update
 - ii) DSC Quote to Repair Gate
 - iii) Upcoming bi-annual Gate Code Change Effective July 1, 2020
 - c) Communications Natalie & Nicholas
 - d) Drainage Jason
 - e) Lakes Andrew
 - i) Majestic Lake Dam & Emergency Spillway Repairs Progress
 - f) Landscape Nicholas
 - i) Main Entrance Flowerbed Redo
 - ii) Insurance Claim for Front Entrance Monument Sign
 - g) Long Term Planning Brandon
 - i) Reserve Study Analysis
 - h) Parks Natalie
 - i) Roads Brandon & David
 - j) Security
 - k) Social Natalie
- 5) Management Report
 - a) Financials April 30, 2020
 - b) Deed Restriction Violations
 - c) New Collection & Payment Plan Policies
- 6) Schedule Next Meeting of the Board July 30, 2020
- Adjourn to Executive Session If called to consider actions involving personnel, pending litigation, contract negotiations, enforcement actions, confidential communications with the property owners' association's attorney, matters involving invasion of privacy of individual Owners, or matters that are to remain confidential by request of the affected parties and agreement of the Board.
 - a) A/R Adjustments
- 8) Reconvene Open Session To consider and take any necessary action with respect to any matters considered during the Executive Session.
- 9) Adjournment

CROWN OAKS PROPERTY OWNERS ASSOCIATION

MINUTES OF A MEETING OF THE BOARD OF DIRECTORS OF THE CROWN OAKS PROPERTY OWNERS ASSOCIATION HELD ON MARCH 26, 2020 AT 6:30 PM VIA TELECONFERENCE

DIRECTORS PRESENT

Richard Schissler, President Nicholas Carter, Vice President Brandon Parker, Treasurer Natalie Littlejohn, Secretary Sam Lucero, Director Andrew Allman, Director

DIRECTORS ABSENT

David Mallette, Director Tony Pierce, Director Jason Autrey, Director

IN ATTENDANCE

Leanne Gradel represented the managing agent, FirstService Residential.

OPEN FORUM

The Board responded to questions from the floor throughout the meeting on the following topics:

- Majestic Lake Dam Repairs
- Utility Boring
- Street Parking
- Warranty of Dam Repairs
- Cost of Dam Repairs
- ARC Guidelines for Completion of New Home Constructions
- Garage Sale Event
- Special Assessment for Majestic Lake Dam Repairs

CALL TO ORDER

Due notice of the meeting having been given and a quorum being present, the meeting was called to order at 6:36 PM. The President, Richard Schissler, presided and the managing agent assisted in recording the minutes.

DISCUSSION OF

Lease Terms

It was agreed the matter was not significant enough to pursue any actions at this time.

Resale Disclosure Package

This item was tabled.

Special Assessment for Majestic Lake Dam Repairs

Mr. Schissler reported the total cost for the Majestic Lake Dam repairs was \$318,777. It was reported the total cost of the repairs was divided amongst 605 billed lots totaling \$526.91 however, the Board agreed to round the cost up to an even \$550 per lot to cover any contingency or change order costs that may occur. It was reported that the due date was extended to October 1, 2020 to allow owners more time to pay the Special Assessment.

APPROVAL OF

Previous Minutes

On a motion duly made, the minutes of the Board Meeting held January 23, 2020 were approved.

2018 Audit Engagement Letter, CPA Bob VanWassehnova

It was approved that CPA, Bob VanWassehnova prepare the 2018 financial review in the amount of \$3,500.

RATIFICATION OF ACTION(S) TAKEN BETWEEN MEETINGS

In an effort to expedite performance of the obligations of the Association between meetings of the Board of Directors, all of the Board members individually agreed to the following actions: approve to repair multiple pot holes repaired by Molina Landscaping located throughout the community, approve Access Pro's estimate in the total amount of \$606 for the repair and replacement of the knox boxes located at both the front and back entrances to the community.

COMMITTEE REPORTS

<u>Architectural Control</u>: Nick Carter reported on behalf of Kelly Carter and advised there were a number of projects approved and a few requests were pending. It was reported there had not been any exceptions or denials.

<u>Access Control</u>: Sam Lucero reported the front rear gate on the exit side were getting stuck open. Sam advised he read the maintenance manual and was then familiar with the DoorKing system and discovered when the openers were installed, they were installed too far away and that the chain should be in line with the opener. It was reported that someone cut welds and fixed the base plate versus bolting them down to it. Sam further reported the entrance side of the back gate was bent badly and bowed. It was suggested that the back gate remain open during construction hours for the Majestic Lake Dam crews. It was reported the Association would not seek reimbursement from Access Pro's.

<u>Communications</u>: Natalie Littlejohn reported she agreed to renew the Nabr Network contact for one year and would seek alternative options in the meantime. It was requested that Management have Nabr Network revise their three year agreement to a one year agreement.

<u>Drainage</u>: Jason Autrey was absent and no report was given. It was agreed to approve Lake Houston Lawn Care's estimate to improve the drainage flow to Reserve C – Pond A on Crown Oaks Drive in the amount of \$2,652.

Lakes: Andrew Allman advised there were no current updates.

<u>Landscape</u>: It was reported there were no updates at the time for landscaping items. Andrew advised he would find out more information on the costs to redo the front and back entrance lighting. Andrew suggested having Live Wire or 4C2 propose an estimate. Andrew was to create a scope of work for the lighting and suggested that all GFCI outlets be replaced. Regarding the insurance claim for the damage to the entrance monument sign, Management reported Liberty Mutual was nonresponsive. It was agreed to engage the Association's attorney to send correspondence to the carrier.

<u>Long Term Planning</u>: Brandon Parker reported there were no updates at the time and would be considered once the Majestic Lake Dam repairs were completed.

<u>Parks</u>: It was reported there were no updates at the time.

<u>Roads</u>: Brandon Parker reported the road activity had been quiet. It was advised that Molina Landscaping continued to cold patch and was effective. Brandon advised it was shocking how well the cold patching was holding up and that Molina Landscaping was doing a great job.

<u>Security</u>: Tony Pierce was absent and no report was given.

<u>Social</u>: Natalie Littlejohn advised there were two events scheduled for the Easter Egg Hunt on April 11, 2020 and the Garage Sale Event on April 18, 2020 however, it was agreed to follow the school closures due to COVID-19 and wait until April 6, 2020 to find out if the events should be cancelled.

MANAGEMENT REPORT

Review of Financial Statements: The financial statements for the period ending February 29, 2020 were reviewed. At that date the Association had cash balances of \$291,955 in operating and \$466,063 in reserves. Total operating income of \$283,980 and expenses of \$270,612 resulted in a surplus of \$13,368. Accounts receivable at February 29, 2020 was \$132,700. Management reviewed the expense variances as shown on the written management report.

ARC Applications: Management reported there were 12 ARC applications processed.

<u>Call Logs:</u> Management reported from November to current we received 134 calls from residents for various requests that were addressed.

Deed Restriction Violations: Management reported there were 41 open violations.

Work Orders: Management reported there were 15 open work orders.

SCHEDULE NEXT MEETING

ADJOURNMENT

The next meeting of the Board of Directors of the Crown Oaks Property Owners Association would be scheduled on May 21, 2020.

There being no further business, the meeting was adjourned at 8:44 PM. Respectfully Submitted: Recording Secretary Approved: Chairman of the Meeting Date



Crown Oaks Property Owners Association

04/30/2020

FINANCIAL REPORT

Included Reports	<u>Copies</u>
Comparative Balance Sheet	1
Statement of Income and Expenses	1
Income and Expenses Spreadsheet	1
CU-GRF Replacement Fund Report	1
RM Delinquent by Entity	1
RM Security Deposit	1
AP Check History	1
AP AP-Open Invoice	1
GL-CU Subaccount General Ledge	1

623 Crown Oaks Property Owners Association Comparative Balance Sheet 04/30/2020

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		PRIOR MONTH	CURRENT MONTH	VARIANCE
	ASSETS			
	OPERATING FUND			
10001 623	Operating Account Cap One 5517	190,826.25	189,993.47	(832.78)
10010 623	Operating Account CapOneDC 4119	1,118.30	1,118.30	0.00
10900	Due To/From Reserve	103,952.50	103,702.50	(250.00)
	TOTAL OPERATING FUND	295,897.05	294,814.27	(1,082.78)
	ACCOUNTS RECEIVABLE			
12100	A/R Assessment	82,778.00	67,327.50	(15,450.50)
12300	A/R Late Fees/ F.C.	11,144.44	11,510.71	366.27
12310	A/R Admin Fee	3,045.00	3,750.00	705.00
12320	A/R Bank Charges	218.50	73.50	(145.00)
12330	A/R Billing/Violations	425.00	425.00	0.00
12360	A/R Legal Fees	11,956.01	12,493.18	537.17
12365	A/R Maintenance	437.81	835.88	398.07
	TOTAL ACCOUNTS RECEIVABLE	110,004.76	96,415.77	(13,588.99)
	OTHER ACCOUNTS RECEIVABLE			
12850 005	A/R Other Admin Fees	15.00	75.00	60.00
	TOTAL OTHER ACCOUNTS RECEIVABLE	15.00	75.00	60.00
	INSURANCE CLAIMS	(· ·	/a .== aa.	
13100 132	Insurance Claim Fence Damage 5/15/18	(2,475.00)	(2,475.00)	0.00
	TOTAL INSURANCE CLAIMS	(2,475.00)	(2,475.00)	0.00
	DEDI A CEMENT FUND			
15001 623	REPLACEMENT FUND Reserve Account Cap One 6351	466,346.00	496,066.26	29,720.26
	TOTAL REPLACEMENT FUND	466,346.00	496,066.26	29,720.26
	PREPAID EXPENSES			
16000	Prepaid Insurance	4,567.54	4,060.03	(507.51)
	TOTAL PREPAID EXPENSES	4,567.54	4,060.03	(507.51)
	FIXED ASSETS			
17000 000	Fixed Assets	140,000.00	140,000.00	0.00
	TOTAL FIXED ASSETS	140,000.00	140,000.00	0.00
	TOTAL ASSETS	1,014,355.35	1,028,956.33	14,600.98
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623 Crown Oaks Property Owners Association Comparative Balance Sheet 04/30/2020

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BILITIES MENT RESERVE ALLOCATION v Alloc- Baseball Field v Alloc- Due To/From Operatin v Alloc- Fences v Alloc- Gates v Alloc- Miscellaneous v Alloc- Parking Lot Surface	245,778.09 43.33 103,952.50 (16,085.76)	<u>222,577.35</u> 43.33	(23,200.74)
MENT RESERVE ALLOCATION v Alloc- Baseball Field v Alloc- Due To/From Operatin v Alloc- Fences v Alloc- Gates v Alloc- Miscellaneous v Alloc- Parking Lot Surface	43.33 103,952.50 (16,085.76)	43.33	
v Alloc- Baseball Field v Alloc- Due To/From Operatin v Alloc- Fences v Alloc- Gates v Alloc- Miscellaneous v Alloc- Parking Lot Surface	103,952.50 (16,085.76)		
v Alloc- Baseball Field v Alloc- Due To/From Operatin v Alloc- Fences v Alloc- Gates v Alloc- Miscellaneous v Alloc- Parking Lot Surface	103,952.50 (16,085.76)		
v Alloc- Fences v Alloc- Gates v Alloc- Miscellaneous v Alloc- Parking Lot Surface	(16,085.76)	103,952.50	0.00
v Alloc- Gates v Alloc- Miscellaneous v Alloc- Parking Lot Surface			0.00
v Alloc- Miscellaneous v Alloc- Parking Lot Surface	10 112 <u>4</u> 9	(16,085.76)	0.00
v Alloc- Parking Lot Surface	•	10,112.49	0.00
	43,075.15	43,075.15	0.00
v Alloc- Roads	16,702.56 (19,319.25)	16,702.56 (19,319.25)	0.00 0.00
PLACEMENT RESERVE ALLOCATION	138,481.02	138,481.02	0.00
MENT RESERVE			
e	98,214.10	98,214.10	0.00
ution	228,314.00	228,314.00	0.00
st Income	1,336.88	1,558.64	221.76
Operating	0.00	(250.00)	(250.00)
PLACEMENT RESERVES INCOME	327,864.98	327,836.74	(28.24)
PLACEMENT RESERVES	466,346.00	466,317.76	(28.24)
SSESSMENT RESERVE nt Billing Special Asmt Billing nt - A/R Special Asmt - A/R	0.00 0.00	331,650.00 (301,901.50)	331,650.00 (301,901.50)
CIAL ASSESSMENT	0.00	29,748.50	29,748.50
IENT RESERVE GRAND TOTAL	466,346.00	496,066.26	29,720.26
ANCE			
d Oper Surplus/Deficit	280,186.04 22,045.22	280,186.04 30,126.68	0.00 8,081.46
ND BALANCE	302,231.26	310,312.72	8,081.46
	768,577.26	806,378.98	37,801.72
JITY	1,014,355.35	1,028,956.33	7 14,600.98
/ /	nt - A/R Special Asmt - A/R ECIAL ASSESSMENT MENT RESERVE GRAND TOTAL ANCE ad Oper Surplus/Deficit ar Surplus (Deficit) ND BALANCE UITY BILITIES & EQUITY	ANCE do Oper Surplus/Deficit 280,186.04 22,045.22 AND BALANCE 302,231.26 UITY 768,577.26	ANCE and Oper Surplus/Deficit 280,186.04 280,186.04 280,126.68 ANCE Deficit 220,045.22 30,126.68 ANCE Deficit 302,231.26 310,312.72 CUITY 768,577.26 806,378.98

623 Crown Oaks Property Owners Association Comparative Balance Sheet 04/30/2020

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PRIOR	CURRENT	
MONTH	MONTH	VARIANCE

623 Crown Oaks Property Owners Association Statement of Income and Expenses 04/30/2020

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		M-T-D ACTUAL	M-T-D BUDGET	VARIANCE	Y-T-D ACTUAL	Y-T-D BUDGET	VARIANCE	ANNUAL BUDGET	BUDGI REMAININ
		NOTONE	DODOLI		NOTONE	DODOLI		DODGET	TCIVII (IIII)
	OPERATING INCOME			(, ==, , ==)			(= 004.44)		(001.000.1
10000 010	•	26,282.02	28,074	(1,791.98)	333,343.89	340,608	(7,264.11)	565,200	(231,856.1
3040 000	Facilities Income	150.00	0	150.00	350.00	0	350.00	0	350.0
3080 000	Finance Charge	687.72	208	479.72	4,463.24	832	3,631.24	2,500	1,963.2
3260 000	Other Fees Transfer Fees	200.00	213	(13.00)	500.00	852	(352.00)	2,550	(2,050.0
3260 060	Other Fees ARC Review	(25.00)	0	(25.00)	25.00	0	25.00	0	25.
3320 015	Other Owner Incm Access Cards	160.00	0	160.00	480.00	0	480.00	0	480.
5000 160	Non-Owner Incm Other Income	120.00	0	120.00	120.00	0	120.00	0	120.
		27,574.74	28,495	(920.26)	339,282.13	342,292	(3,009.87)	570,250	(230,967.8
	EXPENSES								
1400 050	Administrative Exp. Other	125.00	80	(45.00)	1,412.63	320	(1,092.63)	958	(454.
2400 000	Audit/Tax Preparatio	0.00	333	333.00	0.00	1,332	1,332.00	4,000	4,000
3000 000	Bank Charges	0.00	0	0.00	25.00	0	(25.00)	0	(25.
5000 000	Community Events	0.00	208	208.00	0.00	832	832.00	2,500	2,500
7000 000	Electricity- Common Area	2,459.14	3,013	553.86	14,694.76	12,052	(2,642.76)	36,161	21,466
000 008	Holiday Expense Decorations	0.00	0	0.00	1,050.00	0	(1,050.00)	0	(1,050
000 000	Insurance-	507.51	1,000	492.49	2,310.04	4,000	1,689.96	12,000	9,689
000 000	Lake Management	515.00	515	0.00	2,079.46	2,060	(19.46)	6,180	4,100
0600 012		0.00	0	0.00	10,426.00	0	(10,426.00)	0	(10,426
0600 030	Lake Services	0.00	42	42.00	0.00	168	168.00	500	500
010 0080	Landscape Contract	6,250.00	6,250	0.00	25,000.00	25,000	0.00	75,000	50,000
0800 060	Landscape Irrigation	960.00	250	(710.00)	960.00	1,000	40.00	3,000	2,040
0800 170	Landscape Extra	0.00	833	`833.00	660.00	3,332	2,672.00	10,000	9,340
1200 000	Legal Expense	0.00	167	167.00	0.00	668	668.00	2,000	2,000
1200 010	Legal Expense Collections	0.00	417	417.00	0.00	1,668	1,668.00	5,000	5,000
1800 225	Maint & Repairs Drainage Syste	2,652.13	2,083	(569.13)	2,652.13	8,332	5,679.87	25,000	22,347
1800 290	Maint & Repairs Fence	0.00	83	83.00	0.00	332	332.00	1,000	1,000
1800 360	Maint & Repairs Gates	944.21	735	(209.21)	2,780.57	2,940	159.43	8,823	6,042
1800 365	Maint & Repairs General	0.00	161	`161.00 [°]	0.00	644	644.00	1,937	1,937
1800 470	Maint & Repairs Lighting Repla	0.00	250	250.00	0.00	1,000	1,000.00	3,000	3,000
1800 600	Maint & Repairs Streets and Dr	250.00	7,229	6,979.00	1,405.00	28,916	27,511.00	86,745	85,340
2000 000	Management Fees	2,217.08	2,217	(80.0)	8,868.32	8,868	(0.32)	26,605	17,736
2600 000	Meeting Expenses-	0.00	30	30.00	50.00	120	70.00 [°]	360	310
4000 000	Office Supplies-	1,055.05	267	(788.05)	1,796.15	1,068	(728.15)	3,202	1,405
1000 050	Office Supplies- Postage	94.55	140	` 45.45 [′]	218.12	560	`341.88 [′]	1,683	1,464
1800 000	Park Maintenance	0.00	208	208.00	500.00	832	332.00	2,500	2,000
1800 040	Park Port-a-Potty	0.00	81	81.00	324.76	324	(0.76)	974	649
5600 030	Permits and Licenses Lake - We	0.00	250	250.00	0.00	1,000	1,000.00	3,000	3,000
6000 080	Professional Fees Other	0.00	663	663.00	800.00	2,652	1.852.00	7,959	7,159
6300 000	Reserve Contribution	0.00	0	0.00	228,314.00	228,314	0.00	228,314	0.
6800 010	Signs & Monuments Maintenance	0.00	333	333.00	0.00	1,332	1,332.00	4,000	4,000.

623 Crown Oaks Property Owners Association Statement of Income and Expenses 04/30/2020

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	M-T-D ACTUAL	M-T-D BUDGET	VARIANCE	Y-T-D ACTUAL	Y-T-D BUDGET	VARIANCE	ANNUAL BUDGET	BUDGET REMAINING
68000 000 Taxes All Taxes 68200 020 Telecomm- Gate Phone 69400 000 Water & Sewer 70200 000 Website Contract	0.00 104.69 276.42 1,082.50	25 100 461 812	25.00 (4.69) 184.58 (270.50)	165.42 495.24 1,085.35 1,082.50	100 400 1,844 812	(65.42) (95.24) 758.65 (270.50)	305 1,205 5,529 812	139.58 709.76 4,443.65 (270.50)
TOTAL EXPENSES	19,493.28	29,236	9,742.72	309,155.45	342,822	33,666.55	570,252	261,096.55
SURPLUS/(DEFICIT)	8,081.46	(741)	8,822.46	30,126.68	(530)	30,656.68	(2)	30,128.68